

Minutes of OUSP Meeting
6:00 pm Thursday 11th August 2022
via MS Teams



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| 1 | <p>Attendees: Paul Scaysbrook (Chair) (PS); Janine Bailey (Secretary) (JB); Grace Bailey (GB); Pete Chilton(PC); Henry Lane (HL); Dean Worrall (DW);</p> | Action |
| 2 | <p>Election of Chair, Vice-Chair and Secretary The following appointments were unanimous: Chair: Paul Scaysbrook Vice-Chair: Pete Chilton Secretary: Janine Bailey</p> | |
| 3 | <p>Review of First Matches</p> <p>Panel reps discussed the following feedback points from the opening matches:</p> <p><u>Ticketing</u> Several fans had been affected by ticket scanning issues which led to lengthy queues at the ticket office. Ticket office staff have worked hard this week to resolve the issues, and we will monitor the situation for the Lincoln match.</p> <p><u>Catering</u> Concourse outlets have not been able to deal with the demand at half time. The selection at the Cambridge match was very limited. At the Swansea match queues were still being served around ten minutes into the second half. This has been feedback to AT who is following up with Bailey.</p> <p><u>Stadium</u> Generally cleanliness (especially seats) has been much better than at the start of last season, however some areas that still need cleaning have not yet been done. Areas of East car park overgrown, reducing availability of spaces. Large potholes at entrance need repair. This has been flagged to club. OUSP will also reach out directly to Stadco.</p> | <p>OUSP</p> <p>AT/Farrs</p> <p>OUSP</p> |
| 4 | <p>Mental Health</p> <p>Agreed to look into a fan-led MH initiative. DW to reach out to OUiTC. JB will see what resources FSA has.</p> | <p>DW</p> <p>JB</p> |
| 5 | <p>HerGameToo</p> <p>GB briefed OUSP on planned #HGT evening for September, celebrating women role models at OUFC working with both the men's and women's teams.</p> | <p>GB</p> |
| 6 | <p>Agenda for Next Meeting – September tba</p> <p>Agreed to invite Mick Brown.</p> <p>Mental Health</p> <p>Stadium – match feedback</p> | |
| 7 | <p>Meeting finished at 7pm</p> | |