



VISITING FAN GUIDE 23/24

VISITOR INFORMATION

KEY CONTACTS

Official website: www.oufc.co.uk

Ticket office: 01865 337533 / ticketoffice@oufc.co.uk

Matchday hospitality: 01865 337513

Supporter Liaison Officer: ataylor@oufc.co.uk

TICKETS

The visiting club manages advance ticket sales for the away end, including tickets for the thirteen wheelchair bays. If a match is not designated "all-ticket", you can purchase any remaining tickets on match day from the away ticket office in the North Stand, which is also the collection point for pre-ordered tickets. It is open from 1.30pm (6.45pm for evening games).

Cash and cards are accepted. Please check with the visiting club for details of availability.

GETTING TO THE STADIUM

By Car

The stadium is signposted on all major approach roads to Oxford with the brown "attraction" signs and a football icon. For Satnavs, use postcode OX4 4XP. Away supporters should head for car park B1, opposite the VUE cinema (see below).

Supporters' coaches

Away coaches and minibuses should head to Car Park B1 via the main entrance, where they be directed to park in a designated area, please follow stewards' directions. They will be escorted out of the ground after the game, usually shortly after the final whistle.

By Train/Bus

The nearest station is Oxford (OXF). If you arrive at Oxford Parkway (OXF) we suggest you take a connecting train to Oxford. Oxford Station is approximately five miles from the stadium.

Buses

From Oxford City Centre

The 3A runs every half hour from bus stop E1 (near the Westgate shopping centre). It stops at Grenoble Road on the south side of the stadium. For evening matches note that the bus leaves the stadium at 9:47 pm and 10:47pm

From Oxford Station

Both the City5 and Stagecoach1 bus services run every 5 minutes to Sandy Lane West. The journey takes around 40 minutes and then it is a 15 minute walk to the stadium.

These services are not operated by the football club and are subject to change: please check www.oxfordbus.co.uk/services for up to date information before setting off.

Taxis

Taxis will take around 20 minutes to get to the ground from Oxford station and will usually cost around £15-£20.





PARKING

The stadium has unreserved spaces for around 2,000 cars at each game. Parking is free of charge and on a first come, first served basis. Away supporters should head for west car park B1 or B2. If these are full you will be directed to the overflow carpark which is past the VUE cinema and club shop.

Note that after most matches there is a security gate in place behind the North Stand, which prevents direct access from the away end to the East car parks.

Offsite Parking

There is some road parking near the ground with spaces between the stadium and the Watlington Road roundabout. Supporters should respect the residents' only schemes that operate in the nearby streets, as well as the double yellow lines on approach roads. The restrictions apply to the wide grass verges as well as the roads.

Disabled Supporters

There are thirteen wheelchair bays on a raised platform in the away section, all with excellent views of the pitch. The away concourse has an accessible toilet (stewards have RADAR keys), and low level counters serving hot and cold food and drink.

There are several marked blue badge bays near to each stand on a first come, first served basis. The most convenient for away supporters is in the north-west corner, accessed through car park B1.

FANS' PARKING TIP

Arrive as early as possible to get a parking space – there is only one road into the site, so the queues can become lengthy as kick-off approaches. We share the car park with other facilities on the complex, including a cinema and bowling alley, and there can be a wait to exit the car park after the match. Be very careful with road parking and do not park on the grass verges – you will be very likely to get a parking ticket.



WELCOME

Here to help

Throughout your matchday, Oxford United's approachable staff will be happy to help with any queries you may have. We have uniformed Matchday Ambassadors to help you with your visit when you arrive. Inside the stadium our stewards will provide assistance and advice.

Inside the stadium

Away fans are seated in the North Stand along the side of the pitch. There is no standing area. Supporters may be permitted to bring musical instruments into the ground if they obtain prior permission from the Safety Officer. Please contact mwalton@oufc.co.uk.

Smoking

The stadium is a smoke-free zone: and smoking or the use of electronic cigarettes is not permitted inside the stadium. There is usually a smoking pen available for use at half-time only.

Sensory rooms

For young people under 23 who need to take some time out, we have a specially equipped sensory area. Speak to a steward if you need to use this facility, or to find out more contact our Disability Liaison Officer at ataylor@oufc.co.uk

For further information for disabled supporters, please visit www.oufc.co.uk/tickets/disabled-supporters/

Anti-Social Behaviour

Oxford United Football Club operates a zero tolerance approach to anti-social behaviour in any form and expects all supporters to treat each other with respect at Grenoble Road. If you wish to report any incident of anti-social behaviour, either speak to the nearest steward or use our 'Report It' line. **Simply text 60075 with your seat number and detail of the incident.**



FANS' FOOD TIP

If you want something quick and easy, the burgers and the bacon rolls from the van in the south-west corner of the car park are freshly-made, very substantial and very good. They also have a vegan bean burger on offer. In the concourses, the pies are an excellent choice.



WHERE TO EAT AND DRINK

At the stadium there are concessions in each concourse selling hot and cold food (including excellent pies) and drinks. There are also outlets in the car park, usually located by the south-west and south-east corners of the ground. Note these operate cashless payment.

Across the road from the car park is the Ozone complex. There are several venues which welcome both home and away fans (for high-profile matches this may be reviewed, so we suggest you call ahead if in doubt) these include:

Frankie and Benny's

Bar and restaurant (pre-booking advised for meals) 01865 778309

Hollywood Bowl:

Bar and bar food menu including vegan option, www.facebook.com/HWBOxford/

Refueling Bar at Gravitee Golf (1st floor):

Bar and pizzas, hotdogs (01865 952646)

Vue Cinema foyer (2nd floor):

Soft drinks and takeaway snacks including Ben & Jerry's ice cream.

Pubs

Home and away fans are usually welcome at the following pubs (*for high-profile matches this may be reviewed, so we always suggest you give the pub a call if in doubt*).

The George in Littlemore (OX4 4PU)

is an old-fashioned pub with TVs and beer garden (no food). There is street parking nearby and it is a 20-minute walk to the stadium (01865 779341).

The Golden Ball in Littlemore (OX4 4LQ)

serves food and has a beer garden and parking (01865 806558). It's around a 20 minute walk to the stadium.

The King's Arms in Sandford-on-Thames (OX4 4YB)

is a traditional Chef & Brewer pub/restaurant with onsite parking about 25 minutes walk from the stadium.



STAYING IN OXFORD

Hotels

Express Holiday Inn and Hampton by Hilton are both located on the complex. Their restaurants and bars are closed to non-residents on matchdays.

Cash Machine

A cash machine is located beside the VUE cinema. Please note there is a fee for using this machine.

OXFORD UNITED SOUVENIRS

Programme

Your trip would not be complete without a copy of our award-winning programme, which has excellent in-depth features on the visiting team. It costs £4 and is available from the away ticket office (cash) or the club shop (cash or card).

Club Shop

The club shop is located behind the VUE cinema, opposite the entrance to the overflow car park. It stocks the matchday programme plus a wide range of replica kit, leisure wear, scarves, hats and gifts. Open on matchdays from 11-3 and for an hour after the final whistle (10-19:45 for evening matches).

www.oufcshop.co.uk / 01865 747231

Fan Stalls

There are fan stalls inside the glazed area to the left of the ticket office. They stock the current matchday programme; 50/50 (half time draw) tickets; a wide selection of souvenir badges, as well as an extensive range of past programmes for home and away matches; team sheets; books and memorabilia (cash or card).

This Away Supporters Guide has been compiled by Oxford United Supporters' Panel **#bythefansforthefans**

Email ouspinfo@gmail.com

Twitter @OUFCSP

Facebook @OUFCSP

FEEDBACK

Here at Oxford United, we want to make your matchday experience as enjoyable as possible.

We'd love to know your thoughts on how well we've achieved that goal and what you think we can do better to improve your experience in future. Please email feedback@oufc.co.uk or the Supporters' Panel ouspinfo@gmail.com

MATCHDAY TIMINGS

(For a 3pm Kick off)

11:00am Club shop opens

1:00pm Hospitality opens

1:30pm Turnstiles open

2:00pm Teams announced see @oufcofficial

2:15pm Teams out to warm up

2:55pm Teams and mascots enter the pitch

3:00pm Kick off

3:45pm Half time

4:pm Second half

4:45pm Final whistle

Club shop re-opens for one hour

(Saturdays only)

OXFORD UNITED FACTS

Ground: Kassam Stadium

Capacity: 12,500

Address: Grenoble Road, Oxford, OX4 4XP

Telephone no: 01865 337500

Year opened: 2001

Official website: www.oufc.co.uk

Twitter: @OUFCOfficial

Facebook: oufcofficial

Instagram: @oufcofficial

YouTube: OxfordUnitedOfficial

iFollow audio and video:

www.oufc.co.uk/ifollow

